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Chemistry and Hematology

VETSCAN VS2

VETSCAN VS2 Chemistry Analyzer

The VETSCAN VS2 is an easy-to-use chemistry analyzer based on rotor technology, with a highly sophisticated intelligent Quality Control (iQC) system that ensures the reliability of every test. Compact, with an expansive menu that includes chemistry, electrolytes, and acid-base and immunoassay tests, the VETSCAN VS2 is indispensable for chemistry results in your veterinary clinic.

To learn more, visit zoetisUS.com/vs2



	Product Name	Description	Product Number	Quantity/Kit	Unit Price	Total Price
Consumables						
	Comprehensive	ALB, ALP, ALT, AMY, BUN, Ca,	10023220	24 pack	\$35.02	\$840.45
	Diagnostic Profile	CRE, GLOB, GLU, K+, Na+, PHOS, TBIL, TP	10023219	12 pack	\$36.11	\$433.35
	Preventive Care Profile Plus	ALB, ALP, ALT, AST, BUN, Ca, CI-, CRE, GLOB, GLU, K+, Na+, TBIL, tCO2, TP	10023238	12 pack	\$38.03	\$456.40
	Critical Care Profile Plus	ALT, BUN, CI-, CRE, GLU, K+, Na+, tCO2	10023227	12 pack	\$24.45	\$293.45
	TA/Chalastaral	Cholesterol T4, CHOL	10023216	24 pack		\$555.60
	14/Cilolesteroi		10023215	12 pack	\$24.34	\$292.05
	Kidney Profile Plus	ALB, BUN, Ca, CI-, CRE, GLU, K+, Na+, PHOS, tCO2	10023234	12 pack	\$23.15	\$277.75
	Electrolyte Plus	Cl, K+, Na+, tCO2	10023236	12 pack	\$11.77	\$141.25
	Mammalian Liver Profile	ALB, ALP, ALT, BA, BUN, CHOL, GGT, TBIL	10023223	12 pack	\$25.71	\$308.50
	Prep Profile II	ALD ALT BUN CDE GILL TO	10023212	24 pack	\$25.71	\$617.10
	riep riville II	II ALP, ALT, BUN, CRE, GLU, TP	10023211	12 pack	\$26.90	\$322.75





VETSCAN VS2 (cont.)

	Product Name	Description	Product Number	Quantity/Kit	Unit Price	Total Price
Consumables						
	Large Animal Profile	ALB, ALP, AST, BUN, Ca, CK, GGT, GLOB, Mg, PHOS, TP	10023209	12 pack	\$24.45	\$293.45
	Equine Profile	ALB, AST, BUN, Ca, CK, CRE, GGT, GLOB, GLU, K+, Na+, TBIL,	10023230	24 pack	\$32.15	\$771.65
	Plus	tCO2, TP	10023229	12 pack	\$33.47	\$401.60
	Avian/Reptilian Profile Plus	ALB, AST, BA, Ca, CK, GLOB, GLU, K+, Na+, PHOS, TP, UA	10023225	12 pack	\$36.21	\$434.55
	Phenobarbital	ALB, ALP, ALT, AST, BUN,	10023240	12 pack	\$31.69	\$380.30
	Profile	GGT, PHB, TBIL	10023241	6 pack	\$33.47	\$200.80
Ancillaries						
	Minipet (micropipe 100 ul Gray	tte)	45022048	1 each	\$18.00	\$18.00
	Disposable Pipette Tips		45022049	96 pack	\$0.06	\$5.95
	VS2 Printer Paper Roll		10023115	6 pack	\$9.43	\$56.55







Chemistry and Hematology

VETSCAN HM5

VETSCAN HM5 Hematology Analyzer

The VETSCAN HM5 is a fully automated, 5-part differential hematology analyzer displaying a comprehensive 22-parameter complete blood count (CBC) with cellular histograms on an easy-to-read touch screen in less than 4 minutes, for several species including dogs, cats, and horses. Based on impedance technology, the VETSCAN HM5 supports 15 species and provides direct eosinophil counts that can save valuable time when it comes to allergic and parasitic diagnoses at the point of care. Its reliable performance, elegant design, ease of use, and minimal maintenance with automated reminders make it the optimal veterinary hematology system.



To learn more, visit zoetisUS.com/hm5

	Product Name	Product Number	Quantity/Kit	Unit Price	Total Price
Consumables					
	HM5 Reagent Pack	10023312	1 pack	\$616.70	\$616.70
Ancillaries					
	HemaClean Kit		6 pack		
	HM5 Normal Control	10023314	1 each	\$26.85	\$26.85
	HM5 High Control	10023315	1 each	\$26.85	\$26.85
	HM5 Low Control	10023313	1 each	\$26.85	\$26.85
		10023310	1 each	\$25.55	\$25.55
	HM5 Cleaner Control Kit		1 each		•
	HM5c Quick Change Apparatus (QCA) Kit				
	HM5c Reagent Tubing Kit - Blue HM5 Only				·
	HM5 Reagent Tubing Kit - White HM5 Only				\$66.20





VETSCAN HM5 (cont.)

	Product Name	Product Number	Quantity/Kit	Unit Price	Total Price
Ancillaries					
	HM5 Waste Container	4502500	1 each	\$7.20	\$7.20
	HM5c Barcode Reader	45022216	1 each	\$300.85	\$300.85
	HM5 Printer Paper Roll	45022457	1 each	\$4.85	\$4.85
	HM5 Tube Adapter 1	45022505	1 each	\$30.05	\$30.05
	HM5 Tube Adapter 2	45022506	1 each	\$30.05	\$30.05
	HM5 Tube Adapter 3	45022507	1 each	\$30.05	\$30.05
	HM5 Tube Adapter 6	45022508	1 each	\$30.05	\$30.05
	HM5 USB Mini Keyboard	45022238	1 each	\$61.35	\$61.35





VETSCAN IMAGYST Multipurpose Platform

VETSCAN IMAGYST is a first-of-its-kind technology, offering artificial intelligence (AI) fecal analysis, AI blood smear analysis, and digital cytology image transfer in a single platform.

To learn more, visit vetscanimagyst.com



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Product Name	Number	Guantity/ Kit	Offic Price	lotal Price
Consumables				
Al Blood Smear	20003008	per case	\$13.10	\$13.10
Al Blood Smear Add-On Expert Review	20003009	per case	\$62.60	\$62.60
Al Fecal Sample Giardia Kit	10023831	40 tests	\$13.12	\$524.80
Al Fecal Sample Ova/Oocysts Kit	10023835	40 tests	\$13.12	\$524.80
Digital Cytology Image Transfer	20002858	per case	\$75.70	\$75.70





i-STAT Alinity v, i-STAT 1

i-STAT Alinity v Handheld Analyzer

The i-STAT Alinity v is an easy-to-use handheld veterinary analyzer that enables acid-base, blood gas, electrolyte, chemistry, and hematology testing all on one portable device. The i-STAT delivers results in just a few minutes to help you diagnose and treat patients, whether you're out in the field or in the exam room.

To learn more, visit zoetisUS.com/istatalinityv



	Product Name	Description	Product Number	Quantity/Kit	Unit Price	Total Price
Consumable	s					
	CG4+	pH, pCO2, HCO3, tCO2, Base	10023272	25 pack	\$21.38	\$534.45
		Excess, pO2, sO2, Lactate	10023271	10 pack	\$23.95	\$239.50
	CG8+	Hct, Hgb, iCa, Glu, Na, K, pH, pCO2, HCO3, tCO2,	10023275	25 pack	\$22.69	\$567.35
		Base Excess, pO2, SO2	10023274	10 pack	\$25.28	\$252.80
	G	Glucose	10023276	10 pack	\$11.22	\$112.20
	CREA	Creatinine	10023278	10 pack	\$11.86	\$118.60
		Hct, Hgb, BUN, CREA, iCa,	10023291	25 pack	\$27.85	\$696.15
	CHEM8+	GLU, CI, Na, K, tCO2, Anion Gap	10023290	10 pack	\$31.06	\$310.55
Consumable	s for use with	i-STAT 1 only				
	cTnI	Cardiac Troponin I	10023293	10 pack	\$32.37	\$323.70
	ACT	Celite® Activated Clotting Time	10023285	10 pack	\$15.20	\$151.95
Ancillaries						
	Rechargeable	For i-STAT Alinity v	45022149	1 each	\$421.15	\$421.15
	Battery	For i-STAT 1	45022138	1 each	\$282.80	\$282.80
	i-STAT Alinity v Printer Battery		45022146	1 each	\$80.60	\$80.60
	Thermal Printer Paper		45022427	6 pack	\$7.02	\$42.10





Stablelab®

Stablelab EQ-1 Handheld Reader

Stablelab EQ-1 Handheld Reader is an analyzer that quantifies equine Serum Amyloid A (SAA) in whole blood, serum and plasma. SAA is a major, acute phase protein produced by the liver that rapidly and dramatically increases in response to inflammation caused by infection. **Stablelab** provides stall-side results in 10 minutes.

To learn more, visit stablelab.com



	Product Name	Description	Product Number	Quantity/Kit	Unit Price	Total Price
Instrument						
	Stablelab EQ-1 Handheld Reader	Equine Serum Amyloid A (SAA) Analyzer	10022977	1 each	\$803.65	\$803.65
Consumables						
	Stablelab SAA	Equipo CAA Took Vit	10022976	25 pack	\$27.60	\$689.90
	Test Pouch	Equine SAA Test Kit	10022981	5 pack	\$34.75	\$173.75
	Stablelab Lab Version	Equine SAA Test Kit	10022979	100 pack	\$24.24	\$2,423.50

REFERENCE

1. Jacobsen S, et al. Equine Vet Educ. 2007;19(1):38-46.





AlphaTRAK

AlphaTRAK Blood Glucose Monitoring System

The AlphaTRAK is an easy-to-use veterinary canine and feline blood glucose monitoring system. Empower pet owners to help co-manage their diabetic pets.

To learn more, visit alphatrakmeter.com



	Product Name	Description	Product Number	Quantity/Kit	Unit Price	Total Price
Instrument						
	AlphaTRAK 2 Starter Kit	Starter Kit with 50 test strips	10022592	1 each	\$58.90	\$58.90
Consumables						
	AlphaTRAK 2 Test Strips	Test Strips (purple vial)	10022593	50 pack	\$1.11	\$55.30
Ancillaries						
	AlphaTRAK Control Solution	Control Solution	10014536	2 bottles	\$8.75	\$17.50
	AlphaTRAK Lancets	Lancets	10014538	100 ct	\$0.11	\$11.25
	AlphaTRAK Lancing Device	Lancing Device	10014556	1 each	\$8.20	\$8.20





VETSCAN VUE, VETSCAN Rapid Tests

VETSCAN VUE Rapid Test Analyzer

The VETSCAN VUE Rapid Test Analyzer is easy to use: it connects wirelessly for automated VETSCAN Rapid Test processing at the point of care. Use the VETSCAN VUE to scan, interpret, and share rapid test results.

Learn more: zoetisUS.com/rapidtests



	Product Name	Description	Product Number	Quantity/Kit	Unit Price	Total Price
Consumables						
	VETSCAN cPL	Canine Pancreatic Lipase Test Kit (Requires VETSCAN VUE)	10023247	10 pack	\$33.34	\$333.35
	VETSCAN	Feline Leukemia Virus Antigen and Feline	10023176	25 pack	\$18.66	\$466.40
	FeLV/FIV	Immunodeficiency Virus Antibody Rapid Test Kit	10023175	10 pack	\$19.90	\$199.00
	VETSCAN Flex4	Canine Heartworm Antigen and Anaplasma, Lyme, and Ehrlichia Antibody Test Kit	10021677	25 pack	\$17.70	\$442.55
	VETSCAN	Canine Giardia Cyst	10023174	20 pack	\$11.20	\$223.90
	Giardia		10023173	10 pack	\$12.44	\$124.35
	VETSCAN	Canine and Feline	10023168	100 pack	\$3.73	\$373.15
	Heartworm	Heartworm Antigen	10023167	25 pack	\$4.35	\$108.80
	VETSCAN Lyme	Canine Lyme Antibody Rapid Test Kit	10023245	25 pack	\$4.67	\$116.65
	VETSCAN	Canine Parvovirus	10023171	20 pack	\$17.40	\$348.05
	Parvo	Antigen Fecal Test Kit	10023170	10 pack	\$18.65	\$186.50





	Product Name	Description	Product Number	Quantity/Kit	Unit Price	Total Price
Consumables						
	WITNESS FeLV	Feline Leukemia Virus Antigen Test Kit	10010961	10 pack	\$13.70	\$136.95
		Feline Leukemia Virus Antigen and Feline	10010960	25 pack	\$18.66	\$466.40
	WITNESS FeLV-FIV	Immunodeficiency Virus Antibody Test Kit	10010959	10 pack	\$19.90	\$199.00
	WITNESS FFH	Feline Heartworm-Feline Leukemia Virus Antigen- Feline Immunodeficiency Virus Antibody Test Kit	10015270	10 pack	\$21.14	\$211.40
	WITNESS	Canine and Feline Heartworm	10014361	25 pack	\$4.35	\$108.80
	Heartworm	Antigen Test Kit	10014360	10 pack	\$4.98	\$49.75
	WITNESS Lepto	Canine Leptospira Antibody Test Kit	10015272	5 pack	\$18.65	\$93.25
	WITNESS LH	Luteinizing Hormone Test Kit	10012140	6 pack	\$37.08	\$222.45
	WITNESS Parvo (CPV)	Canine Parvovirus Antigen Test Kit	10012674	5 pack	\$19.90	\$99.50
	WITNESS Relaxin	Canine and Feline Pregnancy Test Kit	10010958	5 pack	\$31.09	\$155.45







VETSCAN VSpro

VETSCAN VSpro Coagulation Analyzer

The VETSCAN VSpro is an easy-to-use coagulation analyzer enabling canine and feline PT (prothrombin time) and aPTT (activated partial thromboplastin time) testing and equine fibrinogen testing. With an incredibly simple and intuitive user interface, it enables you to enhance your clinic's capabilities and obtain important information on-site within minutes, especially valuable for pre-anesthetic and emergency cases.

To learn more, visit www.zoetisUS.com/vspro



	Product Name	Description	Product Number	Quantity/Kit	Unit Price	Total Price
Consumables						
	PT/aPTT	Canine and Feline Prothrombin Time	10020155	24 pack	\$25.42	\$610.10
	Combination Test Cartridge	(PT)/Activated Partial Thromboplastin Time (aPTT) Tests	10020154	12 pack	\$27.22	\$326.60
	Fibrinogen Test		10020157	24 pack	\$15.53	\$372.65
	Cartridge	Equine Fibrinogen Test	10020156	12 pack	\$16.84	\$202.10
Ancillaries						
	Fibrinogen Calibration Kit	Fibrinogen Calibration Kit for VETSCAN VSpro Analyzer Performance	10020188	1 each	\$179.60	\$179.60





VETSCAN SA & UA

VETSCAN SA Sediment Analyzer

The VETSCAN SA is an automated urine sediment analyzer that performs sediment testing at the point of care. Combined with the VETSCAN UA, it enables complete urinalysis, providing a comprehensive picture of a patient's health when used in conjunction with a complete blood count (CBC) and blood chemistry.

To learn more, visit zoetisUS.com/sa



	Product Name	Product Number	Quantity/Kit	Unit Price	Total Price
Consumables					
	SA Reagent Kit	10023164	1 each	\$750.90	\$750.90
Ancillaries					
	SA Cleaner Kit	10023165	1 each	\$18.45	\$18.45
	SA Control Kit	10023166	1 each	\$22.45	\$22.45

VETSCAN UA Urine Analyzer

The VETSCAN UA is an easy-to-use urine chemistry analyzer that automates urinalysis test strip reading, providing reliable veterinary urine chemistries that include results for urine protein:creatinine (UPC) ratio and microalbumin.* Combined with the VETSCAN SA Sediment Analyzer, it provides a complete solution that enables comprehensive urinalysis for dogs and cats at the point of care.

To learn more, visit zoetisUS.com/ua



	Product Name	Description	Product Number	Quantity/Kit	Unit Price	Total Price
Consumables						
	UA14 Test Strips	Includes Urine Protein: Creatinine Ratio (UPC) and Microalbumin (MA)	10023153	25 pack	\$6.23	\$155.80
	UA10 Test Strips		10023152	50 pack	\$1.45	\$72.35
	UA Check Strips		45022383	2 Pack	\$15.03	\$30.05
Ancillaries						
	UA Control Kit		10023155	1 each	\$30.05	\$30.05
	UA Printer Paper		10023158	1 each	\$4.55	\$4.55







	Product Name	Description	Product Number	Quantity/Kit	Unit Price	Total Price
Consumables						
	ASSURE® FeLV	Feline Leukemia Virus Antigen Test Kit	10006071	25 pack	\$15.47	\$386.80
	CRF®	Canine Rheumatoid Factor Test Kit	10006075	Up to 22 tests	\$16.17	\$355.70
	DiroCHEK®	Canine and Feline Heartworm Antigen Test Kit	10006079	Up to 142 tests	\$3.33	\$472.20
	FUNGASSAY®	Dermatophyte Test Medium	10006089	10 pack	\$7.81	\$78.10
	ViraCHEK® CV	Feline Coronavirus Antibody Test Kit	10006106	Up to 94 tests	\$10.72	\$1,007.95
	ViraCHEK® FeLV	Feline Leukemia Virus Antigen Test Kit	10006108	Up to 142 tests	\$3.53	\$501.50
	OVASSAY® Plus	Fecal Collection and Testing Kit	10006091	50 pack	\$1.42	\$71.10
	OvuCHECK® Premate 10*	Canine, Feline, Equine Progesterone Test Kit	10006094	Up to 30 tests	\$9.69	\$290.70
	TiterCHEK® CDV-CPV	Canine Distemper and Canine Parvovirus Antibody Test Kit	10006102	Up to 14 tests each (16 wells each)	\$18.19	\$254.70
Ancillaries						
	Feline Heartworm Negative Control	Antibody	10006097	1 bottle	\$38.95	\$38.95
	Feline Heartworm	Antibody Positive Control	10006098	1 bottle	\$29.85	\$29.85
	Feline Heartworm	Antibody Coated Plate	10006095	10 plates (960 wells)	\$150.33	\$1,503.30
	Feline Heartworm	Antibody Conjugate	10006096	1 bottle	\$60.30	\$60.30
	Feline Heartworm Sample Diluent Plu	•	10006099	1 bottle	\$34.05	\$34.05



^{*}Zoetis will discontinue sale of OvuCHECK* Premate 10 in March 2023. Product will continue to be available directly from Biovet at 1-888-824-6838 or 450-771-7291, ext. 971870.



Equine

Product Name	Description	Product Number	Quantity/Kit	Unit Price	Total Price
ViraCHEK® EIA	Equine Infectious Anemia (EIA) ELISA Test Kit	10006107	Up to 94 tests	\$3.37	\$316.95
OvuCHECK® Premate 10*	Canine, Feline, Equine Progesterone Test Kit	10006094	Up to 30 tests	\$9.69	\$290.70

Swine/Cattle/Goat/Non-Human Primate

Product Name	Description	Product Number	Quantity/Kit	Unit Price	Total Price
FluDETECT® Swine	Swine Influenza Virus Type A Antigen Test	10017034	20 tests	\$9.72	\$194.46
SERELISA® ParaTB Ab Mono Indirect	Bovine and Goat Mycobacterium avium subspecies paratuberculosis Antibody Test Kit	10011151	Up to 460 tests	\$2.03	\$934.60
Tuberculin OT	Intradermal Test for Tuberculosis (Non-human primate)	10006103	100 tests	\$2.94	\$294.10



^{*}Zoetis will discontinue sale of OvuCHECK* Premate 10 in March 2023. Product will continue to be available directly from Biovet at 1-888-824-6838 or 450-771-7291, ext. 971870.



	Product Name	Description	Product Number	Quantity/Kit	Unit Price	Total Price
Chickens						
	FluDETECT® Avian	Avian Influenza Virus Type A Antigen Test Kit (Chickens and Turkeys)	10017035	20 tests	\$9.56	\$191.22
	ProFLOK® AE Ab 5PLT	Avian Encephalomyelitis Virus (AE) Antibody Test Kit	10017146	Up to 450 tests	\$1.27	\$571.92
	ProFLOK AIV Ab 5 PLT	Avian Influenza Virus Antibody Test Kit (Chickens and Turkeys)	10006133	Up to 450 tests	\$1.33	\$596.52
	ProFLOK CAV Ab 5PLT	Chicken Anemia Virus (CAV) Antibody Test Kit	10006117	Up to 450 tests	\$1.67	\$752.34
	ProFLOK IBD Ab 5PLT	Infectious Bursal Disease Virus (IBD) Antibody Test Kit	10017144	Up to 450 tests	\$1.01	\$452.89
	ProFLOK IBD Plus Ab 5PLT	Infectious Bursal Disease Virus (IBD) Antibody Test Kit	10006119	Up to 450 tests	\$1.51	\$679.30
	ProFLOK IBV Ab 5PLT	Infectious Bronchitis Virus (IBV) Antibody Test Kit	10017143	Up to 450 tests	\$1.01	\$452.89
	ProFLOK MG Ab 5PLT	Mycoplasma gallisepticum (MG) Antibody Test Kit	10017148	Up to 450 tests	\$0.86	\$387.54
	ProFLOK MG-MS 5PLT	Mycoplasma gallisepticum (MG)/ Mycoplasma synoviae (MS) Antibody Test Kit (Chickens and Turkeys)	10006140	Up to 450 tests	\$1.71	\$768.48





Poultry (cont.)

	Product Name	Description	Product Number	Quantity/Kit	Unit Price	Total Price
	ProFLOK MS Ab 5PLT	Mycoplasma synoviae (MS) Antibody Test Kit	10017149	Up to 450 tests	\$0.86	\$387.54
	ProFLOK NDV Ab 5PLT	Newcastle Disease Virus (NDV) Antibody Test Kit	10006128	Up to 450 tests	\$1.00	\$450.34
	ProFLOK REO Ab 5PLT	Avian Reovirus (REO) Antibody Test Kit	10017145	Up to 450 tests	\$1.01	\$452.89
Turkeys						
	FluDETECT Avian	Avian Influenza Virus Type A Antigen Test Kit (Chickens and Turkeys)	10017035	20 tests	\$9.56	\$191.22
	ProFLOK AIV Ab 5 PLT	Avian Influenza Virus Antibody Test Kit (Chickens and Turkeys)	10006133	Up to 450 tests	\$1.33	\$596.52
	ProFLOK BA-T Ab 10 PLT	Bordetella avium (BA) Antibody Test Kit	10006116	Up to 900 tests	\$1.34	\$1,208.03
	ProFLOK HEV-T Ab 10 PLT	Hemorrhagic Enteritis Virus (HEV) Antibody Test Kit	10006118	Up to 900 tests	\$1.34	\$1,208.03
	ProFLOK MG-MS 5PLT	Mycoplasma gallisepticum (MG)/ Mycoplasma synoviae (MS) Antibody Test Kit (Chickens and Turkeys)	10006140	Up to 450 tests	\$1.71	\$768.48
	ProFLOK MG-T Ab 10 PLT	Mycoplasma gallisepticum (MG) Antibody Test Kit	10006124	Up to 900 tests	\$0.86	\$775.07





	Product Name	Description	Product Number	Quantity/Kit	Unit Price	Total Price
	ProFLOK MM-T Ab 10 PLT	Mycoplasma meleagridis (MM) Antibody Test Kit	10006125	Up to 900 tests	\$0.86	\$775.07
	ProFLOK MS-T Ab 10 PLT	Mycoplasma synoviae (MS) Antibody Test Kit	10006127	Up to 900 tests	\$0.86	\$775.07
	ProFLOK NDV-T Ab 10 PLT	Newcastle Disease Virus (NDV) Antibody Test Kit	10006129	Up to 900 tests	\$1.00	\$900.63
Ancillaries						
	Poultry ABTS	Poultry ABTS Substrate Solution	10006141	1 bottle	\$27.40	\$27.40
	Poultry Dilution Buffer	Poultry Dilution Buffer	10006143	1 bottle	\$44.04	\$44.04
	ProFLOK Dilution Buffer Plus	ProFLOK Dilution Buffer Plus	10006147	1 bottle	\$44.04	\$44.04
	Poultry PLT Wash Solution	Poultry Plate Wash Solution	10006145	1 bottle	\$24.00	\$24.00



Business Solutions



Zoetis Petcare Network



We are in it together!

Have you started utilizing the Zoetis Petcare Network? Don't miss out on an innovative online resource hub designed for veterinary professionals. You will find Zoetis product information, downloadable practice tools including client handouts, free CE, a multimedia blog refreshed regularly, and more! Simply watch this 2-minute video to see all the ways that you and your team can grow professionally, improve client communications, grow your practice, and improve patient care.

Calling all Vet Teams! Join the community to laugh, share practical tips with peers, and win fun prizes. Follow us at @Zoetis.VetTeamSpot on <u>Instagram</u>.

Zoetis Learning Solutions











(RACE®*), as well as Veterinary Hospital Managers Association, Inc. (VHMA) approved Certified Veterinary Practice Manager (CVPM®+). To start learning, visit ZoetisLearningSolutions.com to experience education that works for you.

> *RACE® is a registered trademark of the American Association of Veterinary State Boards. [†]CVPM® is a registered trademark of Veterinary Hospital Managers Association, Inc.





Reproduction Services

Zoetis Reproduction Services offer long-term storage of canine and equine frozen semen providing state-of-the-art protection of prized genetic samples and has over 25 years of experience shipping these samples domestically and internationally. Zoetis offers comprehensive training to veterinarians in our proprietary protocols to collect and freeze semen for long-term storage in our Zoetis Freeze Center network. To learn more, please reach out to 800-228-4305 or ZoetisUS.com/ReproductionServices.

Zoetis Diagnostics

Zoetis Diagnostics is your partner in providing individualized medicine. Because innovative VETSCAN point-of-care products, a first-in class Virtual Laboratory featuring expert consultations, and best-in-class Reference Laboratories help you see solutions more clearly.

Virtual Laboratory by Zoetis

Specialist Support that Elevates Care – Virtual Laboratory by Zoetis is an integrated suite of products and services bringing specialist-level medicine directly to the clinic. By connecting and interpreting information from artificial intelligence (Al) technology, veterinary specialists and diagnostic instruments, the Virtual Laboratory delivers diagnostic insights to elevate patient care.

- Reliable Expert Access: A global network of specialists, built for complementary collaboration.
- Fast Results: Transforming turnaround times from days to hours or minutes.
- Interconnected Diagnostics: An integrated portfolio of digital offerings can deliver better outcomes.

Zoetis Reference Laboratories

Zoetis offers a national network of veterinary reference laboratories, giving you even more diagnostic options for your patients. We promise you transparency – with no additional monthly fees, no minimum spends, and clear pricing. With OptimizeDx®, our revolutionary subscription pricing program, we partner with you to customize and grow your diagnostics business by offering all your reference lab testing at one fixed monthly cost. Zoetisreflabs.com

ZoetisDx Connectivity Solution

ZoetisDx is a connectivity solution for veterinary practices that makes it easy to view and share patient results, driving informative insights and productive pet owner conversations. All of your Zoetis diagnostic modalities and Zoetis Reference Lab results, conveniently located in one place, can be viewed anywhere, anytime, and on any device. www.ZoetisDx.com



Policies

Free Shipping Policy

Prepaid shipping applies on orders of Zoetis petcare products; however, additional charges may apply when premium delivery options are requested.

Merchandise Returned to Zoetis

Zoetis products purchased directly from Zoetis may be returned for credit based on the current Zoetis Return Goods Price List provided it is not outside the defined return window. Other requirements apply, as stated below.

Return for Credit

Merchandise may be returned for 85% credit up to 90 days after the expiration date. Product must be in the original container and bearing the original label.

Product will not be credited in quantities less than the original package unit. Definition of a package unit, unless otherwise noted, is dose, bottle, tube, or salable package quantity.

Please contact Zoetis Customer Service at 1-888-ZOETIS1 (963-8471) for more information and assistance with your return.

Rotor Credit Performance Guarantee

Zoetis guarantees the reliability of all VETSCAN VS2 chemistry profiles. Zoetis will provide an individual Rotor Credit for each rotor failure or anomaly reported within 30 days. Redeem 12 Rotor Credits for a no-charge 12-pack box of any VETSCAN VS2 chemistry profile of choice. Expires 90 days after redemption notification is sent. The Rotor Credit Performance Guarantee does not include cancellations or assay suppressions due to improper rotor storage or operator error.

VETSCAN® VS2 customers actively integrated to FUSE may be eligible to automatically receive a rotor credit for any rotor that fails due to a defect in the rotor. For eligibility and details, please contact Diagnostic Technical Support at 1-888-963-8471 option 5.

To submit a Rotor Credit request, contact Diagnostic Technical Support at 1-888-963-8471 option 5 or visit ZoetisUS.com/vs2rotorcredits.

Breakage, Shortage, and Shipping Errors

Order and shipping errors including shipping damages must be reported to Zoetis within 30 business days after receipt of merchandise. Claims received after this time frame will not be considered for credit. When possible, please alert the shipping carrier to any obvious shipping damages when signing for the shipment. Products meeting the criteria will be matched to the original invoice and credited at full invoice price.

Only products purchased directly from Zoetis may be returned to Zoetis. Products sold on a non-returnable basis are not eligible for credit.

Sales Policy

Customer agrees to adhere to the Zoetis Sales Policy, which prohibits the resale of products through any unauthorized subdistribution channels.

Zoetis reserves the right to change pricing and policy at its discretion.

Zoetis Customer Service/Technical Support
1-888-ZOETIS1 (673-8471)
Monday - Friday 8:30 AM - 8 PM EST throughout the continental U.S.

Zoetis Reference Laboratories Customer Service, Support, and Ordering

Call 1-888-965-9652 or email <u>referencelabsupport@zoetis.com</u>.

Monday – Friday 7:30 AM – 11 PM EST

Saturday 8 AM – 10 PM EST and Sunday 10 AM – 8 PM EST

throughout the continental U.S.

Effective Jan. 1, 2023, through Dec. 31, 2023

Diagnostic Technical Support is available 24/7 at 1-888-963-8471 option 5.

Online shopping made easy: Purchase all your Zoetis products at https://shop.zoetis.com

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