



March 28, 2023

Robert Ebbinghaus
Sourcing Planner
Procurement Services
Major Acquisitions Unit
1970 West Broad Street
Columbus, Ohio 43223

Subject: Eventide Inc Fully Certified Factory Trained Sales & Service Center

Eventide Inc. has certified Interaction Insight/Stephen Campbell Associates at 125 Half Mile Road Suite 200 Red Bank, NJ 07701, as the largest and only fully authorized and supported Eventide factory-trained sales and service center for Ohio, as such superior sales support and after-sales service support can be guaranteed as well as guaranteed response time.

Interaction Insight Corporation is the only company certified by Eventide Inc in this area.

Cordially,

A handwritten signature in blue ink, appearing to read "Gordon Moore", is written over the typed name.

Gordon Moore
General Manager
Eventide Inc.

Copy:

John Pace, Regional Director
Interaction Insight Corporation
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